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## **COMPANY & MARKET OVERVIEW**

B

**KEY HIGHLIGHTS** 

**(c)** 

**KEY OPERATING PERFORMANCES** 

D

**KEY FINANCIAL PERFORMANCES** 

E

PRODUCT & SERVICES, EVENTS & AWARDS

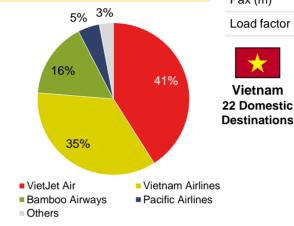


## **Company Overview**

## **Business Description**

- Commenced operations in 2012, and has grown rapidly to become the largest airline in Vietnam domestic market by ASK(1)
- Under the impact of Covid-19, the airline carried 12.1mn passengers in 2020 and 5.4mn passengers in 2021, with average load factor of 70%
- → In FY2019, pre-Covid 19 impact, Vietjet reported net revenue of USD 2.2bn with an EBITDAR of USD 630.9mn (27.9% margin) and net profit of USD 196.8mn (9.0% margin)
- The fleet focus on LCC model with low cost in operation and efficiency
- Vietjet has been listed on the Ho Chi Minh City Stock Exchange since February 2017 and has a market cap of USD 3.4bn (April 2022)

## One of the leading market share (3) (% market share Domestic)



## **Route Network & Operating Statistics**

Operating Stats	FY2021	FY2020
Pax (m)	5.4	12.1
Load factor (%)	70%	74%



## Taiwan



Thailand





Hong Kong



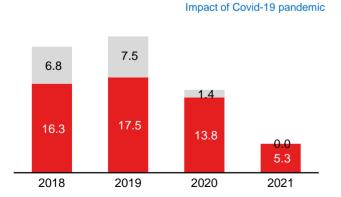


Mvanmar



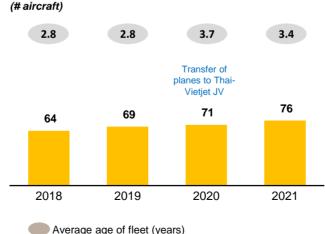
## **Passenger Growth impact by Covid-19**

## (millions of passengers)

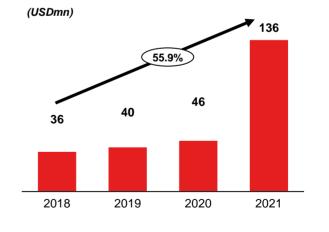


■ No. of international passengers (mn) ■ No. of domestic passengers (mn)

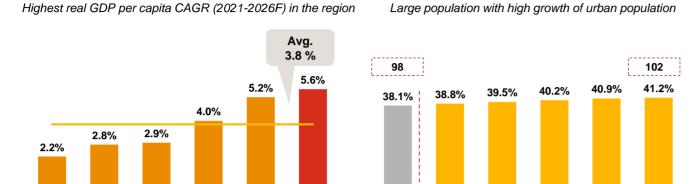
## **Adaptable Fleet roll-out**

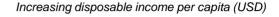


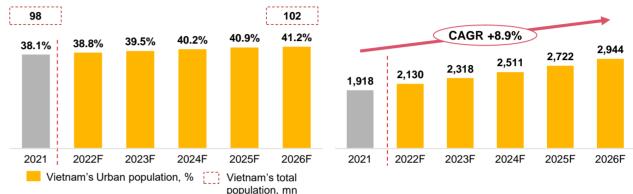
## Cargo growth



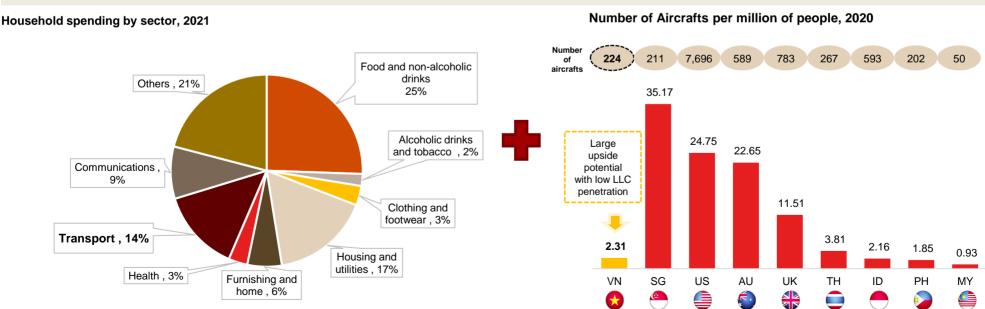








## Large LCC market with significant growth opportunities



Singapore Thailand Malaysia Indonesia Philippines Vietnam



## Number of households by annual income





- → 11mn new high and uppermiddle income households in developed ASEAN.
  - → 1 in 2 households today
  - → 64% of households by 2030
- Low-income households down by 40% by 2030.



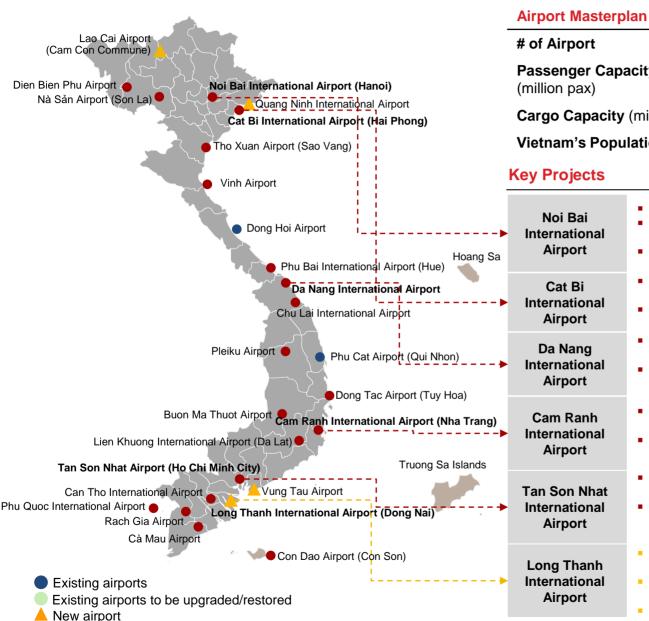
- → 27mn new high and uppermiddle income households in emerging ASEAN.
  - → 1 in 4 households today
  - 1 in 2.6 households by 2030
- → 10 million fewer low-income households by 2030.

2020

26

2030

N/A



- Passenger Capacity<br/>(million pax)5162 106132Cargo Capacity (million ton)0.87> 23.2Vietnam's Population (million)91.797.3104.2
  - 2nd largest airport in Vietnam and the gateway to the North
  - International terminal T2 annual pax capacity of 10m, running at 60% utilization rate

2014

22

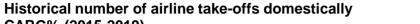
- Terminal T1's capacity upgraded from 9mn to 15mn by 2018
- Served Hai Phong area and nearby provinces with 2 runways currently, nearly 80% utilization rate
- Ongoing second phase of expansion to increase annual pax capacity to 4-5mn
- Serve Da Nang area and nearby provinces with 2 runways and 1 international terminal, ~ 85% utilization rate
- A second terminal is expected to open in 2020, which will increase the annual pax capacity from 6mn to 10mm
- Key tourism hub that feeds into Nha Trang and Phan Thiet areas, the fourth largest airport in Vietnam, running at 138% utilisation
- To build a second runway and a new terminal by 2020, expanding annual pax capacity from 1.6mn currently to 2.6mn in 2020<sup>(3)</sup>
- The largest airport in Vietnam and the main international gateway to Vietnam, running at 110.2% utilization
- To be expanded with a total investment of c.USD 283mn, increasing annual pax capacity from 20mn to 25mn by 2020 and 40mn by 2025. Terminal 3 is plan for executing
- New international airport (4F standard by ICAO) for HCMC, operational by 2025
- Annual pax capacity of 25mn post completion of Phase I, total annual pax capacity of 100mn after 3 phases
- Phase I investment of \$5.45bn is starting now and total investment of USD 16bn

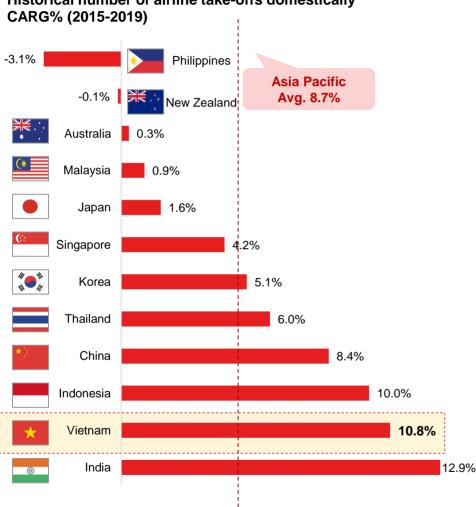


## Strong airline take-offs performance in Asia Pacific

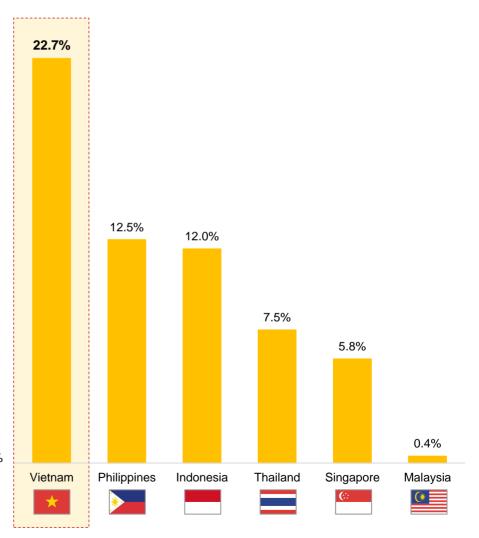


## Remarkable inbound tourism growth in SEA









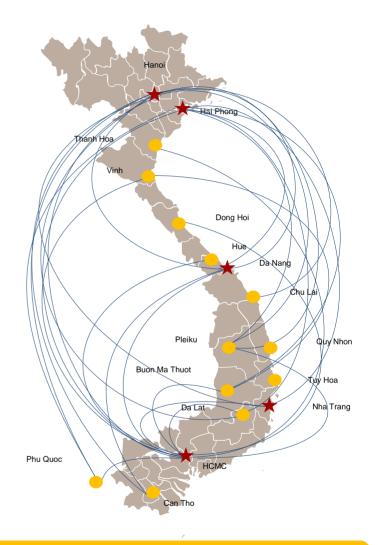
## Largest domestic airline in Vietnam, the fastest growing aviation market in Asia Pacific Allowing air travel to become a more accessible and efficient mode of VIETJET AIL.com transportation

## Air travel is the most efficient means of transportation in Vietnam

- Travel is substantially faster and more efficient by air compared to bus and rail as a result of Vietnam's terrain. For example, a flight from HCMC to Hanoi takes c.2 hours compared to c.34 35 hours for bus and rail
- As income levels rise and air fares decrease, people are expected to continue to switch from bus and rail to air travel
- Low-cost air travel has also made flying a viable option for the masses
- With more than 40% of the population in the 25-59 years working class age band and increasing inter-city travel demand as the national economy develops, air travel is expected to gain in popularity and prevalence over other modes of transport

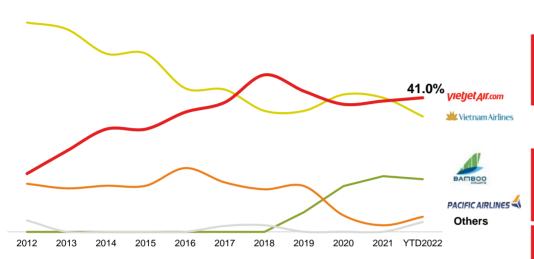
## Air travel is the most cost-effective mode of transportation<sup>(1)</sup>

Travel modes	HCMC – Hanoi			HCMC – Danang		
	Time (hrs)	Fare (VND)	Fare (USD)	Time (hrs)	Fare (VND)	Fare (USD)
Air <sup>(2)</sup>	2:05	961,000	44 <sup>(3)</sup>	1:20	615,000	28 <sup>(4)</sup>
Bus	35:00	861,385	39	15:30	405,458	19
Rail	34:00	1,066,278	49	17:00	616,833	28



Vietjet Allicom Stimulates airline travel and captures market share from other modes of transport such as bus and rail due to the advantages of air travel vis-à-vis land transport

## Largest airline in Vietnam 2012-YTD2022 (1)



## Highly concentrated domestic markets, effectively a duopoly

Vietnam domestic market share(2)



Minimal foreign competition as no foreign airlines permitted to operate domestic routes

## "Viet Nam regards the private sector as a development force"

-Mr. Nguyen Xuan Phuc, Prime Minister

## Key government incentives to support VietJet

Air Transport Masterplan  USD 10.5bn invested to develop airport infrastructure across the country, increasing the number of operational airports to 26

## Changes in regulations to support the airline industry

Reduction in Fuel Supply Monopoly Petrolimex Aviation JSC (Petrolimex Aviation) was permitted to supply air fuel in August 2009, ending monopoly by Skypec, a Vietnam Airlines owned company

Decree 92 on transfer of shares in airlines to foreigner

- Only CAAV / MOT approval (as opposed to PM's previously) would be required for the first-time transfer of shares to foreign shareholders, opening the door for investor participation in airlines
- However, investment opportunities in Vietnamese airlines are limited as the remaining 3 airlines are stateowned
- Foreign ownership limit at 30% and largest shareholder must be Vietnamese

## Changes in regulations to support the airline industry

Historically struggled airlines

Two other domestic airlines in the past went bankrupt (Mekong Air and Indochina Airlines) and their licenses have been withdrawn

Potential new entrants

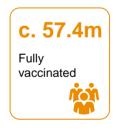
 No foreign airline is permitted to operate domestic routes, which allows local airlines like VJC to enjoy the growth of local market

# Vietnam's current Covid-19 epicenter\* Coronavirus cases 1,413,051 Recovery rate 74.7% Fatality rate 2.0%

 Since the beginning of the epidemic, Vietnam has ranked 32/223 countries and territories, while with the ratio of infections/1 million people, Vietnam ranks 148th/ 223 countries and territories.

## Vietnam vaccine roll-out program







c. 77.5%

Fully vaccination 18+ population

 Government data showed almost of Ho Chi Minh City's adult population have been inoculated with at least one shot and 94% is fully vaccinated. At the same time, almost Hanoi's adults have received at least one shot.

\*Data as of December 2021

## **CAAV Three-phase to resume flights**

- In the first phase, airlines would be allowed to resume air routes with a flight frequency not exceeding half that in the first week of April, the time before the fourth coronavirus wave hit Vietnam. In the second phase, the frequency would be increased to not exceed 70 percent, while the final phase would see flight frequency return to the level as seen in the first week of April (but not exceeding it). Airlines would be able to resume flights as they wish after all localities lift social distancing orders as dictated by Directive 16, the CAAV proposed. For air routes that had only one flight a day even pre-pandemic, they can resume operations as normal. The proposal has been sent to the Ministry of Transport, and once approved, would be applied immediately.
- The Civil Aviation Administration of Vietnam (CAAV) forecasts that the regular flight route between Vietnam and other countries will resume by the end of the year.
- The government has approved plans to allow fully immunized tourists from Europe, the U.S., Northeast Asia, Australia, and the Middle East to visit Phu Quoc from October.

## **Resumption plan**

 The Ministry of Transport will submit to the government a resumption plan before November 5th as requested by Deputy Prime Minister. Meanwhile, the Ministry of Foreign Affairs (MoFA) needs to speed up the mutual recognition of vaccine passports with other countries.





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B

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D

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E

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- Vietjet reports its airline and consolidated revenue in 2021 reached VND 9,065bn and VND 12,998bn, decreased by 40% and 29%, respectively compared to the same period last year.
- Airline and consolidated profit after tax reached **VND -77bn** and **VND 100bn** in 2021, increased by **95%** and **46%**, respectively compared to the same period last year.



- Carried 5.4mn passengers in 2021.
- Average load factor maintained at 70% in 2021.



- Vietjet is in VN30, Top 20 of capitalization on Ho Chi Minh City Stock Exchange (HOSE)
- · Leading on Domestic Airline market share.



• Foreign exchange rate as at 31/12/2021 is 23,150 VND/USD, compared with 23,131 VND/USD in 31/12/2020 (according to SBV rate)



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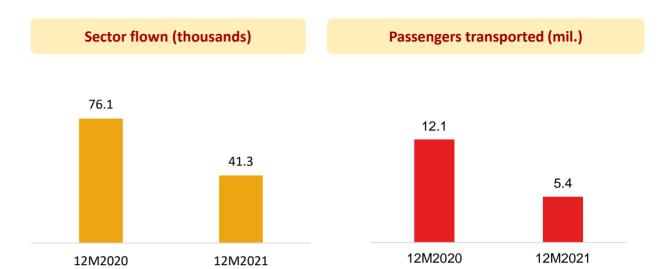
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PRODUCT & SERVICES, EVENTS & AWARDS

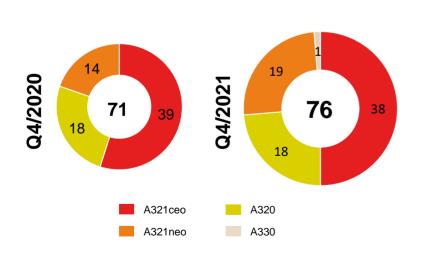


## **Operating Statistics**

- → Pax Carried: 5.4mn passengers in 2021.
- → Operated an extensive network of 26 routes in Q4 2021.
- Vietjet operated a total of 41.3 thousand flights in 2021 (5.7 thousand flights in Q4/2021).
- → Aircraft utilization 7.35 Block hours per aircraft a day.
- Safety and indicators of ground operations and flight operations are also highest in the region.



## Vietjet operates a young fleet of 76 planes with an average age of 3.4 years as of December 2021



Model	No. of fleets	Seat Configuration	Avg. age
A320	18	180	7.0
A321ceo	38	230	2.2
A321neo & neo ACF	19	230 – 240	0.8
A330	1	365-377	n.a

Source: Company information

## Young, modern and commercially competitive fleet, with flexibility to reschedule contracted aircraft orderbook





- A321neo has the new engine option (NEO)
- Incorporating Airbus' "Sharklets" and two new engine choices, the A320neo family offers maximum benefit with minimal changes from baseline A320s and A321s delivering per seat fuel improvements of 20%, along with additional range of up to 500 nautical miles ("nm") / 900 km. or 2 tonnes of extra payload.





- With A321neo ACF, Vietjet expanded seating capacity with optimised use of cabin space, increased exit limits and a new cabin door configuration
- These increased the jetliner's maximum capacity to 240 seats, while still providing high levels of passenger comfort





- A330-300 Increase efficiency and profitability by transporting more passengers and goods because it is a wide body aircraft.
- Increase brand value by building a business class for passengers and allowing us to operate longer range flights.
- (\*) Expected in future





KEY HIGHLIGHTS

KEY OPERATING PERFORMANCES

KEY FINANCIAL PERFORMANCES

PRODUCT & SERVICES, EVENTS & AWARDS

## **Financial Performance (Consolidated Fs)**

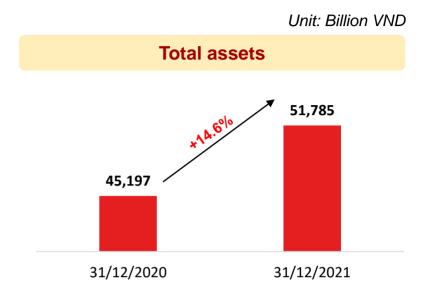
→ Total assets increased 14.6% from VND

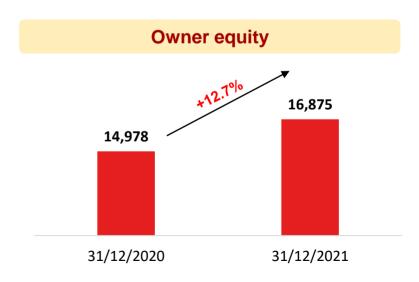
45,197bn in 31/12/2020 to VND 51,785bn in

31/12/2021.

Owner equity increase 12.7% from VND
 14,978bn in 31/12/2020 to VND 16,875bn in
 31/12/2021

Cash and cash equivalent reached VND 1,868bn in 31/12/2021





33,867

'18

22,644

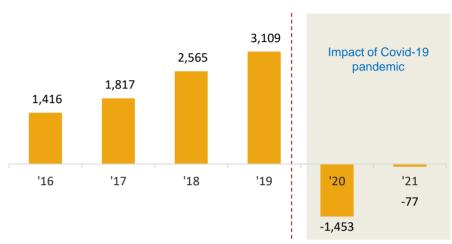
'17

15,884

'16







## Revenue – consol.

'19

**Revenue - airlines** 

41,252

Impact of Covid-19

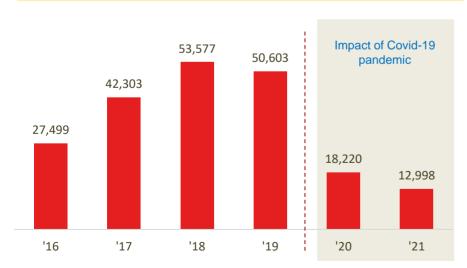
pandemic

9,065

'21

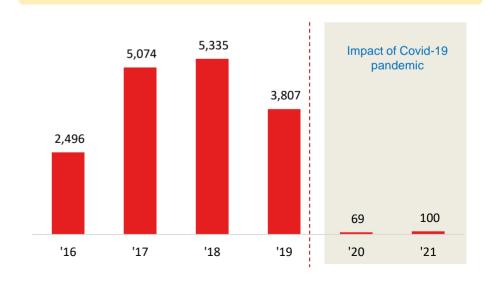
15,203

'20



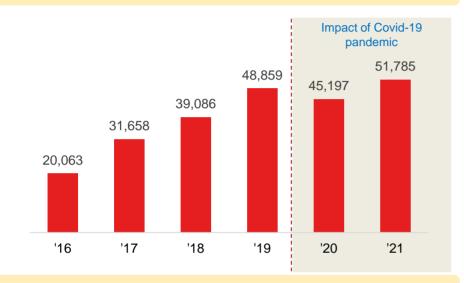
Consolidated revenue decreased because in 2019 we received 7 ACs compared to 16 ACs in 2018.

## Profit after tax – consol.

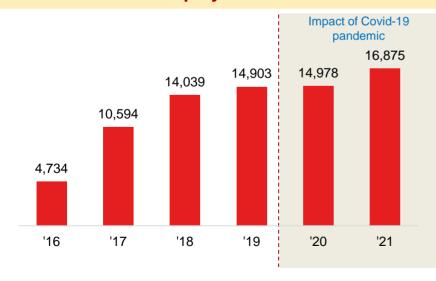


Unit: billion VND

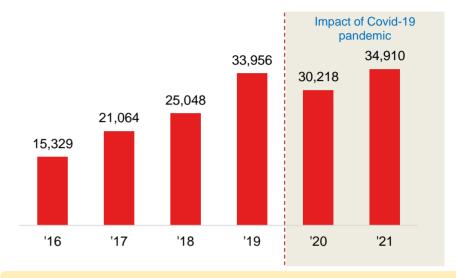
## Total Asset - consol.



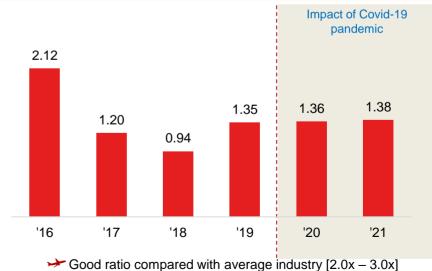
## **Total Equity – consol.**



## Total Liabilities - consol.



## Liabilities\* to Equity - consol.



(\*) liabilities excluding long-term provision and unearned revenue

## Cost, cost & cost! A strong focus on cost





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## **UPGRADE EXISTING SERVICES AND LAUNCH NEW SERVICES TO CUSTOMER**



Partnering with HD Insurance to offer the "Fly Safe" insurance free for all passengers flying on its domestic flights. With the insurance, each passenger is entitled to a 24-hour accident insurance benefit of up to 20 million VND together with medical

expenses for medical treatment for the accident:





Partner with HD Insurance

## Launch new campaigns

Launching "12:00PM, It's time to Vietjet" campaign throughout the year and event-based promotions (Family Day, Cashless Day, etc.) offering tickets from 0 VND and free 15kg luggage for domestic routes;





## **IATA Travel Pass**

Participating in trailing the International Air Transport
Association (IATA) Travel Pass, a mobile app to manage
digital health credentials. The Travel Pass will help
passengers manage their travel health credentials in line with
the prevailing government requirements for COVID-19 tests or
vaccination;





## Upgrade website and mobile app

Launching a new website's version: "One smart touch - Thousands of experiences - All in your hand". The new version of Vietjet's website interface is invested and developed to meet the needs of customers, for the best benefit of customers



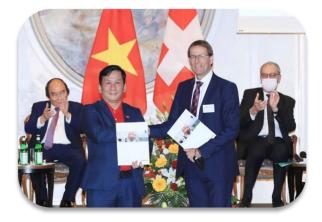
Re-operating regular international flights routes to Bangkok (Thailand), Tokyo (Narita, Japan), Seoul (Incheon, South Korea), Taipei (Taiwan), etc. within a set period of time as the Covid-19 vaccine rollout progress speed up.

Source: Company information 23

- Celebration of the 10<sup>th</sup> anniversary of Vietjet's first taking-off. After 10 years of development, Vietjet has completely changed Vietnam's aviation industry, conquering not only the domestic skies but also reaching out strongly to the world.
- Welcoming Vietjet's first wide-body aircraft of A330 to its world's most modern and lively fleet, getting the airline ready for global flight network expansion and new passenger service experiences.
- Signing a Memorandum of Understanding (MoU) with SR Technics, a world leading MRO service, with value of US\$150 million, involving providing MRO services on Vietjet's CFM56-5B engine fleet, installed on their Airbus A320 and A321 aircraft in Bern, Switzerland
- Sigining a comprehensive strategic partnership agreement with Safran, an international France-based high-technology group. The agreement is founded on from the two parties' existing US\$10-billion cooperation.
- Signing a strategic partnership agreement with Airbus on the delivery timeline for 119 aircraft of the airline's existing backlog and a cooperation for the development of Vietjet's wide-body fleet together with other supporting terms for the airline post COVID-19 period. In addition, both parties agree on further support and training Vietjet's technicians and engineers while accelerating on Vietjet's Training Academy development for simulators, safety management programs, and flight management training etc.
- From 21/10/2021, Vietjet restores operations of its entire flights connecting Ho Chi Minh City, Hanoi and other provinces, cities across Vietnam to meet domestic demand for safe and fast traveling







## Continue to excel in operations, proven through various prestigious

- Madame CEO Nguyen Thi Phuong Thao was hornored in The Asia's Most Influential: The Impact List 2020 for volunteer activities.
- \* "The Operating Lease Deal of the Year" by Airfinance Journal
- World's Top 10 Safest & Best Low-cost Airlines by Airlines Ratings;
- The Low-Cost Carrier of the Year' for cargo transportation by Payload;
- Top 50 Leading Vietnamese Brands 2020 voted by Forbes;
- The most impactful Vietnamese brand worldwide by PR Newswire:
- Best Companies to Work for in Asia award by HR Asia Magazine;
- Thai Vietjet wins "Fastest Growing Low-Cost Carrier of the year"
- Thai Vietjet receives "Excellence in Crisis Management & Recovery" Award
- "Most Passenger-Friendly Cabin Crew Thailand 2021" awarded by International Finance Magazine, reinforcing its 'Friendliness and Fun' services following the airline's core values of "Safety – Fun and Friendliness - Affordable price – Punctuality".









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## Target to position Vietjet as a high profile "Consumer Airline"



Vietjet continues its mission of operating and developing a wide network of domestic and international routes. In 2021, Vietjet will focus on serving passengers, commit to providing customers with outstanding service quality experiences, and implement a comprehensive digital transformation on the basis of information technology.

## Prominent digital media presence enhancing brand awareness

 Strong online presence across e-commerce platforms and popular social media outlets

## Powerful omni-channel platform



- Named as one of the world's Top 3 fastest growing airline brands on Facebook by Socialbakers in 2015
- New, user-friendly website since Dec 2020





**c.5.5mn likes** (Dec 2021)

**c.111.4mn views** (Dec 2021)

## Reputable partners and co-branding

- Strategic partnerships with multinational enterprises
- Co-branding with various brands to enhance awareness, boosting ancillary revenue significantly through advertising

## Vietjet Air.com.

Vietjet consistently stays on customers' top-of-mind when it comes to air travel, evidence in its leading market share

## Highly innovative marketing campaigns

- Focus on communicating directly with potential customers and emphasizing its superior service quality, reasonable ticket prices and absolute safety
- Enhanced brand awareness through sponsoring key local campaigns





Sponsor of APEC 2017



Sponsor of SEA Games since 2011

## **Strong distribution channel**

- Wide distribution networks in both online and offline formats
- Online: websites, travel apps, mobile Vietjet app, future initiatives in working with HDBank
- Offline: partnerships with ticket agencies and tourist companies

## Strategic partnership













## **Co-branding**









## **Highly committed to CSR activities**

- Carry out important missions through 68 rescue and 20 repatriation flights for c.20k Vietnamese citizens from around the world
- Transport thousand tons of essential goods, necessities and donate VND10k from each ticket sold to support the people in the flooded Central region
- Donate over 2.5mn masks to the UK, US, France and Germany to support COVID-19 prevention

### **Online**

traveloka



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## **Offline**







